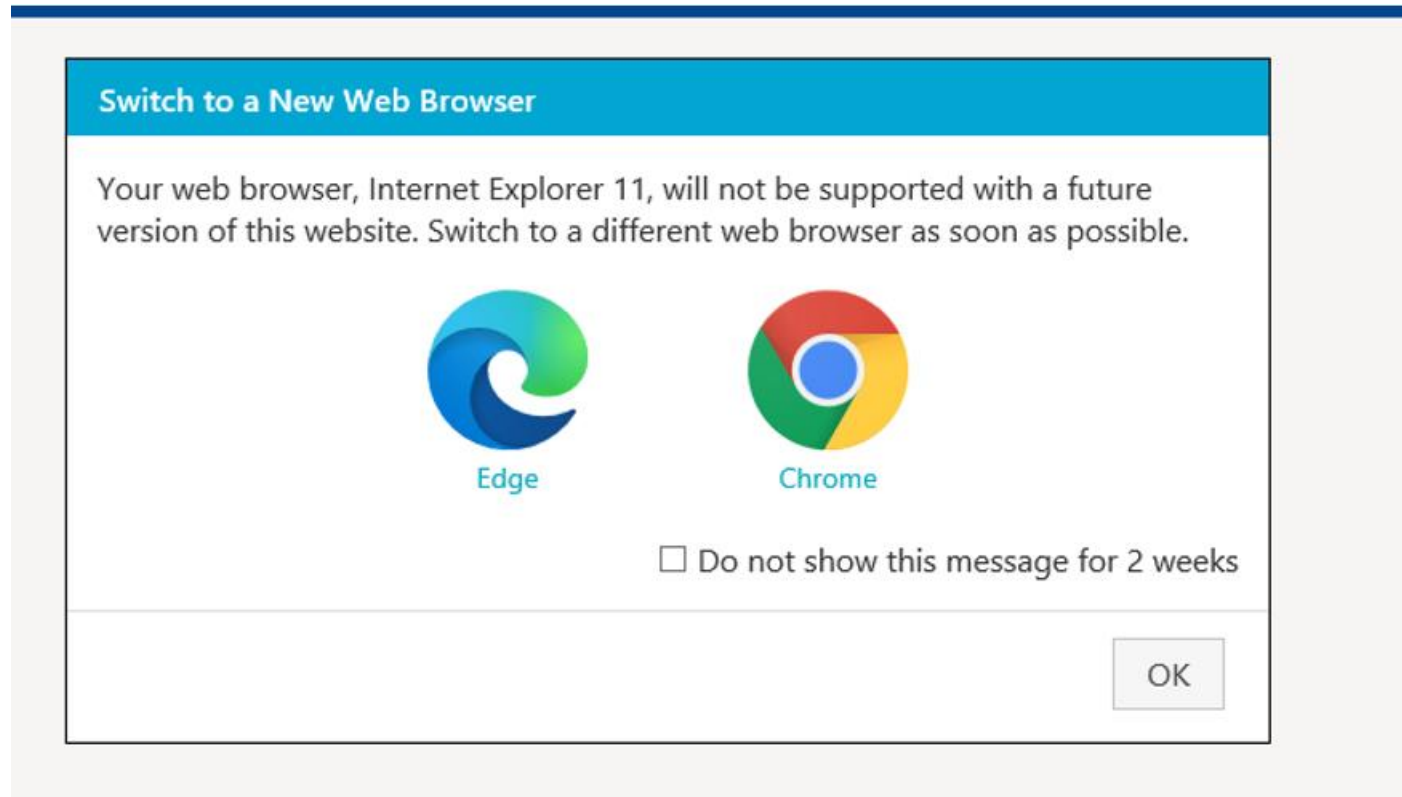




# MEDLINK UPGRADE 2021



# Updated Browser Requirements



Link has moved away from using Internet Explorer. We recommend switching to Microsoft Edge or Google Chrome



# Online Application for New Accounts

## New Account Request (Site Administrators Only)

Please select the link below to either request a new account or to update your clinic's list of referring providers.



[Click Here to Request New Account](#)

If you need additional assistance with requesting a new account you can send an email to [dukemedlinknewusers@dm.duke.edu](mailto:dukemedlinknewusers@dm.duke.edu) or [Click Here](#) for more information.

- A hyperlink will be added to the landing page to submit new account requests.

- Accounts requests should be **FROM SITE ADMINISTRATORS ONLY.**

- User requests can continue to be submitted through [this email link](#).



# Patient Search Activity Updates

c\_main.asp

MyChart SUP Citrix Home VTB: Patient Engag... Clock In Medlink- PRD!!!! Call Schedule Home - Duke@Work My Profile - Zoom

In Basket Patient List Referral Search Catalog Patient Admin

Review Care Everywhere Results Review Flowsheets Problem List Medications Histories Growth Charts Search

Search My Patients Search All Patients Create a New Chart



**Please fill out the required fields to gain access to a patient/member.**

Enter the full name as LastName,FirstName (example: Doe,John), and either the last 4 digits of the SSN or the Patient's MRN.

- Search functions are arranged for ease of using all available functions and viewing patient information.



# Removing Patients from the Patient List

Oct 27, 10:58 AM	Link, Adam	102279	M	04/11/1949	xxx-xx-6937	
Oct 27, 10:08 AM	Peterson, Andy	102962	F	06/18/1997	xxx-xx-2012	

Remove from your list (shortcut: Delete)

MedLink users will have access to remove a patient from the clinic's patient list should the patient no longer have a relationship with the clinic.



**Please let us know if you have any  
questions.  
For technical issues, please call 919-  
684-2243.  
  
Thank you for using Duke MedLink!**